

MASSACHUSETTS ASSOCIATION OF REALTORS®
LEGAL HOTLINE AUTHORIZATION

By signing below, I certify that I am a current member of the Massachusetts Association of REALTORS® and that I have read the Legal Hotline purpose and FAQs. I understand that the purpose of the Hotline is to provide general legal information with regard to the practice of real estate and business operations and that the use of this service does not create an attorney-client relationship.

I understand and agree that the Massachusetts Association of REALTORS®, by providing this service, assumes no actual or implied responsibility for any improper use of responses to questions through this service. I also understand and agree that I may not convey or imply to others, such as clients, customers, salespeople or real estate brokers, any information obtained through this service in such a manner so as to be construed that I am providing legal advice or in such a manner so as to be construed that the Massachusetts Association of REALTORS® is rendering legal advice.

I understand and agree that the Massachusetts Association of REALTORS® will not be legally responsible for any potential misrepresentations or errors made by providing this service. By signing this authorization, I agree that I will not allow any other person, whether it be an Association member, a client, or customer, with the exception of my company designee or branch manager to access the Hotline with my membership number.

I further agree that if I cease to be a member of the Association, my access to the Legal Hotline will terminate. I understand that if there is a change in firm affiliation, access may be denied until a new authorization is provided.

I am: Designated REALTOR® Company Designee*

Name: _____

Brokerage: _____

Address: _____

Phone and Email: _____

Signature: _____

If you are a Company Designee, the Designated REALTOR® (Principal) of your brokerage must sign below.

As Designated REALTOR® of the above brokerage, I authorize the above individual to serve as my Company Designee.

Name of Designated REALTOR®: _____

Signature of Designated REALTOR®: _____

Please return to: legalhotline@marealtor.com

If you have any questions, call 1-800-370-LEGAL

PURPOSE OF THE MAR LEGAL HOTLINE

The MAR Legal Hotline is a member benefit offered to authorized users free of charge. An attorney on staff is available Monday through Friday, 9:00am – 4:00PM, to provide information on real estate law and other related matters. The program is intended to provide general guidance to MAR members. Information received through the Legal Hotline is not intended to be used to counsel other real estate licensees or the public. Members are encouraged to seek independent legal counsel to assist with specific situations.

FREQUENTLY ASKED QUESTIONS

Q. How does the Legal Hotline benefit MAR members?

- A. The program provides information to help prevent REALTORS from making mistakes that may expose them to legal liability. Many of the questions received through the Hotline may not be considered “serious” enough to pay for a private attorney’s opinion. It thus enables members to receive answers to important questions at no additional cost and avoid potentially costly legal entanglements in the future.

Q. How do members access to the Hotline?

- A. Once a member has returned a signed Legal Hotline Authorization to MAR, they are able to access the Hotline as frequently as needed. The Hotline may be accessed by calling 1-800-370-LEGAL, Monday through Friday, 9:00am – 4:00PM, or by emailing legalhotline@marealtor.com.

Q. How quickly are calls and emails returned?

- A. If an attorney is available at the time of your call, you may be immediately connected. If an attorney is not available to immediately answer your question, you should expect to receive an answer within 24-hours of your inquiry.

Q. Are Legal Hotline questions confidential?

- A. Any questions asked through the Hotline DO NOT RESULT IN AN ATTORNEY-CLIENT RELATIONSHIP. Any information conveyed to the member may be subject to discovery by another person under certain circumstances if a lawsuit is filed.

Q. Can a MAR attorney represent me?

- A. No. MAR policy prohibits the attorneys on staff from accepting employment with respect to any matter from or relating to a Hotline inquiry.

Q. Are there any topics the Legal Hotline will not handle?

A. The Hotline is not intended to provide legal advice with respect to any particular factual situation, nor an actual dispute between members of MAR.

Q. Does MAR do anything with the information received from the Legal Hotline?

A. MAR maintains an internal database of all Hotline inquiries to identify and track trending issues affecting members. MAR uses this information to compile a monthly “Notes from the Legal Hotline” newsletter, which is available [here](#). This information is also used to assist with other educational resources and legislative efforts.